

QUALITY POLICY

The main goal of *Hola Biolabs s.r.o.* is development and production of innovative biotechnological products for healthcare, research and the biotechnological industry. Our quality policy is based on the following principles:

Quality from A to Z

We follow customer requirements, legal regulations and standards regarding the safety, efficacy and quality of our products. At the same time, our goal is to continuously improve and do things better. We constantly strive to improve the quality of our products, processes and services through research, innovation, validation and improvement measures.

We apply quality management across our entire company. We hold quality management system certificates in accordance with the requirements of the standards ČSN EN ISO 13485:2016 and ČSN EN ISO 9001:2016.

Respecting the customer

We communicate with our customers, listen to their needs and expectations and strive for their full satisfaction. We manufacture our products to the highest possible quality. Easy ordering and fast delivery are also a matter of course.

Economy and efficiency, supplier relationships

We develop cooperation with our suppliers at the level of partnership relations. We cooperate with other test teams and laboratories on a B2B level in the supply of test kits. We contribute to environmental protection and social responsibility by reducing waste, energy consumption and emissions.

Employees

We support the involvement, motivation and development of our employees, who are a key factor in achieving our quality goals. We value creative and professionally competent people who are willing to further their education in their field. We always try to motivate them for productive and well-done work, and create prerequisites for continuous improvement of our customers' satisfaction. We support the continuous development of our employees, both in terms of their professional competence and knowledge in the areas of management, communication, teamwork and ethical behavior.

The management of the company is committed to continuously create the conditions to ensure the requirements defined by the international standard ČSN EN ISO 9001:2016 and ČSN EN ISO 13485:2016 and to continuously cultivate and develop the quality management system in order to strengthen its transparency, credibility and impartiality. The management is committed to continuously monitor risks and reduce them with appropriate measures.

In Brno on 1 September 2023

Ing. Jan Drápal, Mgr. Atal Baryal
Managing Directors Hola Biolabs s.r.o.